



Helping Benefits Administration Scale with the Organization

The Right Tools Make Everything Easier

Case Study Details

Name: Pam Kimberlin	Organization: Martin County School District
Position: Coordinator of Benefits & Leave	Number of Schools: 23
Experience: 15 years in Benefits Administration	Number of Employees: 2500+

Background:

Pam has been working for Martin County School District since 2006. During her time with Martin County Schools, Pam has seen the district grow and expand to include 23 schools and more than 2500 employees.

This growth is an incredible achievement for the organization, but for Pam, she knows that growth means more work for her and her team in the benefits department. And being a public sector organization, administering benefits to these employees can be tricky and tedious.

Main Challenge:

In her 15+ years of administering benefits, Pam has encountered two main challenges:

1. New Hires – As the Martin County School District has continued to grow, so too has the number of positions needed to keep the organization running smoothly. Martin County Schools have roughly 2500 employees on any given day. Due to the hiring process taking place throughout the year, Pam and her team need to consistently monitor New Hires and Terminations with regards to their benefits.

2. Open Enrollment – For Pam and her team, open enrollment is the busiest time of year. Of the 2500+ employees in the Martin County School District, over 75% of them are benefits eligible. This means that each year there are nearly 2000 people needing to make, update, and review their benefit elections during open enrollment. Open enrollment requires a lot of time spent tracking enrollment changes, auditing and correcting discrepancies, coordinating between carriers and payroll, and countless other important tasks.

With so many employees to manage, these two areas require considerable time investment from Pam and her team. With all this work on their plates, Pam was searching for a better way to administer benefits.

“School districts have a lot of turnover. One reason is a lot of employees move from district to district based upon what their needs are”

- Pam Kimberlin



Bentek® is the LEADER in Benefits Administration for State and Local Government employers, school districts, and all other Public-Sector organizations.

We focus on creating client-inspired tools that are easy to use and integrate into the other systems you already use. Our goal is to take the complex world of Public-Sector benefits and make it simple.

And with over 300 employers currently using Bentek® and a 95% customer satisfaction rate, we're doing a pretty good job at it.

Solution:

The Martin County School District decided to implement Bentek®, an all-in-one solution for Benefits Administration and enrollment. Armed with powerful tools provided in the Bentek® platform, Pam and her team were able to seamlessly administer benefits for their new hires and manage open enrollment without breaking a sweat.

“One thing that Bentek has done so great is that it’s so user-friendly!”

- Pam Kimberlin

“If they’re not making any changes, they can pretty much do it in 5 minutes! But most people take an average of 10 to 15 minutes.”

- Pam Kimberlin

benchek

With Benchek®, Pam can easily run data auditing reports. These reports help identify and reconcile discrepancies in their payroll and benefit data, saving Pam time and the Martin County School District money.

adminsights

With Adminsights®, Pam can effortlessly configure powerful dashboards that help her monitor new hires in need of benefits, stragglers who had not completed open enrollment, and other important pieces of data.

Knowing the challenges many public sector employers face, Bentek® was able to step in and help create a customized solution for the Martin County School District. The Bentek® platform helps Pam manage new hire benefits, administer a digital open enrollment experience for their employees and retirees, and more.

The Bentek® platform combines robust technology with an easy-to-use design, making it simple for administrators and employees alike. Bentek’s user-friendly interface makes it easy for Pam to create custom dashboards while providing a quick and efficient experience for employees navigating benefit elections.

The Final Results:

85%
Active
Enrollment

This was achieved with the use of Bentek’s communication features and reporting. Bentek® makes it easy for Pam to monitor enrollment completions and coordinate outreach to those who still need to finish their enrollment

5 min.
Time
Auditing

The automated auditing tools from Bentek® make it quick and simple to find and eliminate benefit discrepancies. Bentek’s auditing tools and reports help Pam and The Martin County School District save time and money!

2-3 min.
Personnel Import
Time

The Personnel Import feature from Bentek® makes tedious data entry a thing of the past. Pam uses the Personnel Import to save time and energy when onboarding and managing new hires.

**Want to Learn More?
Contact Us!**



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