



CASE STUDY

Success In Texas

The City of
Burleson, TX



Since 2017, the City of Burleson, Texas has been using the Bentek platform to manage benefits for approximately 430 lives. Prior to implementing Bentek, the City was taxed with managing data entry into multiple systems and relied on manual reconciliation processes to ensure eligibility and payroll deductions were accurate. The City's priority was to find a solution that would simplify their processes and create efficiencies for HR, Benefits, and Payroll. Since implementing the new system, the City has experienced tremendous benefits for both administrators and employees. Bentek is the City's single source solution to manage benefits streamlining enrollment processes, expediting eligibility updates, and automating benefit deduction changes. Furthermore, employees have a secure platform to enroll and access benefit information anytime!

WHY CHOOSE BENTEK?

- ▶ **Customization** for Clients
- ▶ Service is **Unlimited**
- ▶ We're a Company With a **Big Heart**
- ▶ **Collaboration** With Clients Drive New Features
- ▶ Client **Voices** Are Heard



BURLESON'S CHALLENGE

- ▶ Manual data entry into multiple carrier systems and payroll was required to administer the benefit plans
- ▶ Time consuming audits were necessary to identify and reconcile payroll deductions and carrier bills each month
- ▶ Finding a user-friendly solution for employees and retirees

BENTEK'S SOLUTION

- ▶ Establish a single source for managing employee benefits
- ▶ Integrate with the City's payroll/HRIS platform to eliminate redundant data entry and streamline payroll processing
- ▶ A simple 7-Step enrollment process customized for the City's population

RESULTS

- ▶ Post annual enrollment data entry and auditing was reduced from an entire week to a day
- ▶ Daily process efficiencies saving valuable staff time
- ▶ Transformed paper processes to electronic processes



“Bentek has significantly reduced the amount of manual data entry we previously had to do every year for open enrollment. The integration features have been very beneficial!”

Deidre Hall
Benefits Manager
City of Burleson, TX

